

BT SWITCH OFF TIMELINE



1

November - December 2025: Assess & Plan

Action: Conduct a full telecom audit to identify PSTN/ISDN lines, legacy systems and dependencies*.

Why It Matters: This step ensures you understand what services will be affected and helps scope the migration project.

Offer: Book a free consultation with HBT to assess your infrastructure and plan your transition.

**Including broadband, alarms, lifts and card machines.*



January - February 2026: Strategy & Provider Selection

Action: Define your migration strategy and select your digital telephony provider.

Why It Matters: Early planning avoids rushed decisions and ensures your new system meets business needs.

Offer: Explore HBT's cloud telephony solutions tailored to your sector.

2

March - April 2026: Budget & Procurement

Action: Finalise budget and begin procurement of compatible hardware and licenses.

Why It Matters: Budgeting early helps avoid unexpected costs and ensures financial readiness.

Offer: Take advantage of HBT's flexible payment plans and financing options.



May - June 2026: Infrastructure Upgrade & Pilot Testing

Action: Begin phased migration and pilot testing in selected departments or locations.

Why It Matters: Testing early helps identify issues and ensures minimal disruption during full rollout.

Offer: Run a pilot with HBT's support to validate system compatibility and performance.

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July - August 2026: Staff Training & Internal Comms

Action: Train staff and prepare internal communications for full rollout.

Why It Matters: Training boosts adoption and ensures staff are confident using the new system.

Offer: Access HBT's interactive training sessions and onboarding support.



September - October 2026: Full Migration & Decommissioning

Action: Complete full migration and begin decommissioning legacy PSTN/ISDN systems.

Why It Matters: Finalising migration early avoids last-minute issues and ensures business continuity.

Offer: Let HBT manage your full rollout and provide post-migration support.

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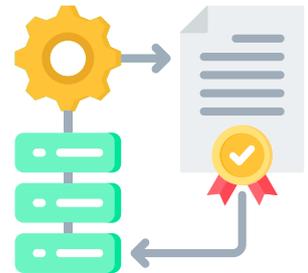
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November - December 2026: Optimisation & Compliance Review

Action: Optimise your new system, monitor performance and conduct compliance checks.

Why It Matters: Ensures your infrastructure is secure, efficient and aligned with regulations.

Offer: Schedule a free system health check and cybersecurity audit with HBT.



January 2027: Final Deadline

January 2027 marks the final deadline for the BT Switch Off. By this point, all legacy PSTN/ISDN lines must be fully retired and your systems transitioned to digital. Ensuring this is done not only protects your business from service disruption but also guarantees compliance with BT's infrastructure changes. For peace of mind and long-term support, reach out to HBT Communications for final system checks and strategic planning.



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